

# Peninsula Business Development Guide

Your Blueprint for Business Success





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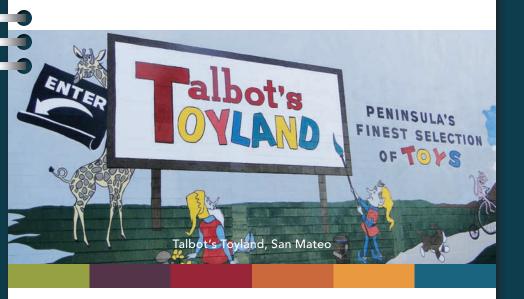
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## Business-Friendly, Success-Driven.

At Workforce Development San Mateo County, your success is our business. 85% of our economy depends on the contributions from small business. We recognize the diversity of needs in small, start-up, and mature businesses that contribute to San Mateo County's thriving economy and provide employment to our residents. That's why we are committed to providing you with support, connections to a wide range of experts and resources, and the information you need to manage and grow your business.

We've created this Business Development Guide to provide you with information and resources that will enable your business to thrive — whether you are a start-up company in need of a business plan or an established business looking for qualified workers. It's your resource for continued success.







## PLAN YOUR BUSINESS



# Learning Resources For Starting or Growing A Business

#### **Small Business Administration (SF District Office)**

http://www.sba.gov

455 Market St # 6, San Francisco, CA 94105

- Starting a business
- Writing a business plan
- Finding a mentor
- Preparing finances

#### San Mateo County Clerk

http://www.smcare.org

555 County Center, 1st Floor, Redwood City, CA

- Information on starting a business
- Filing a fictitious business name
- Business license information

### City of San Mateo Business Library

http://www.cityofsanmateo.org/index.aspx?nid=308 Business Librarian (650) 522-7802

- Multiple staff familiar with business needs
- Peninsula's largest collection of business materials
- Free or low-cost business workshops and classes
- Quarterly SBDC presentations



#### **SCORE**

http://siliconvalley.score.org

#### Silicon Valley

234 East Gish Road, Suite 100 San Jose, California 95112 (408) 453-6237 http://sanfrancisco.score.org

#### San Francisco

455 Market St San Francisco, CA (415) 744-6827

- Free business mentoring
- Variety of low-cost business workshops
- One on one or online counseling options

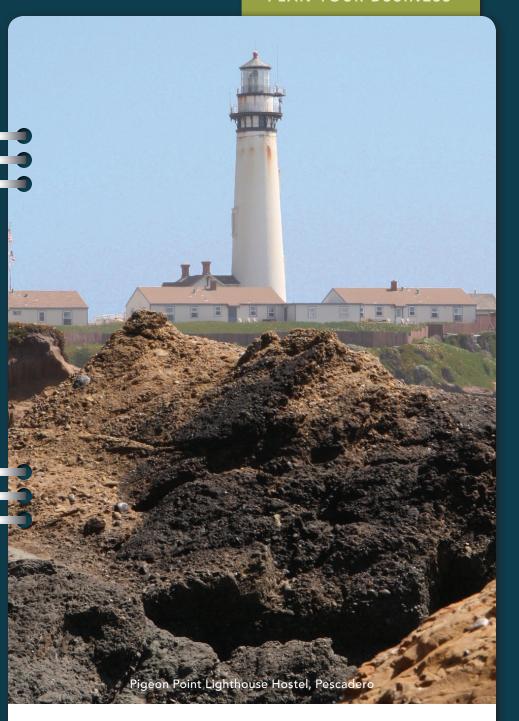
#### Better Business Bureau, San Francisco

#### http://goldengate.bbb.org/business

1000 Broadway, Suite 625 (866) 411-2221 Oakland, CA 94607 (510) 844-2000

- Information on handling/resolving disputes
- Training
- Advice on offering a safe, secure online presence
- Online advertising information





## **Small Business Development Centers (SBDC)**

**Silicon Valley** (Covers southern San Mateo County) http://svsbdc.org

(408) 351-3600

San Francisco (Covers northern San Mateo County) http://sf.norcalsbdc.org (415) 841-4050

- Business management
- Strategic planning
- Technology integration

### San Mateo County Ordinance Codes

http://municipalcodes.lexisnexis.com/codes/sanmateo

#### CalGOLD – California Government Online

www.calgold.ca.gov

### **Secretary of State Business Programs Division**

www.sos.ca.gov/business

#### Planning and Building Department

www.co.sanmateo.ca.us/planning 455 County Center, Redwood City, CA





## San Mateo County Treasurer/Tax Collector

555 County Center, 1st Floor, Redwood City CA 94063 (650) 363-4979

 Issues business licenses for certain kinds of businesses located in San Mateo County's unincorporated area.

## **Community College Business Courses**

Cañada College

http://canadacollege.edu/businessmanagement

College of San Mateo

http://collegeofsanmateo.edu/business/courses.asp

Skyline College

http://www.skylinecollege.edu/business



## **DEVELOP YOUR BUSINESS**



## **Financial Assistance**

## **Small Business Association Loan Programs**

http://www.sba.gov

- Information and distribution of business loans
- Facts about bonds and government grants
- Links to industry-specific loan information

## Northern California Small Business Financial Development Corp

http://nor-calfdc.org

300 Frank H. Ogawa Plaza, Oakland, CA 94612 (510) 463-8983

 Provides access to capital for underserved markets and economically disadvantaged entrepreneurs

#### **Working Solutions**

http://tmcworkingsolutions.org

440 Pacific Avenue, San Francisco, CA 94133 (415) 655-5473

- Microloans (small business loans \$5,000 to \$50,000)
- Technical assistance and one-on-one support
- Educational presentations on access to capital

#### **Opportunity Fund**

www.opportunityfund.org

111 W. St. John St, Suite 800, San Jose, CA 95113

- Microloans for small businesses
- Alternative source of capital for small business owners turned down by banks

## Bay Area Development Company

www.baydevco.com

84 W. Santa Clara St, San Jose, CA 95113 (408) 494-0295

 Specializes in 504 loans with fixed, favorable interest and low down payments for small businesses

## **Venture Capital**

www.peninsulaworks.org/Business.html

 San Mateo County Workforce Development compiles and maintains an updated list of are Venture Capital Funding Resources

# Incubation Services and Product-Development Facilities

#### Renaissance Entrepreneurship Center

http://www.rencenter.org

Locations in Redwood City, East Palo Alto, and Daly City

- Assists low-moderate income people launch/grow businesses
- Small Business Training Program
- Individual consultations

#### The Foundry, Inc

www.thefoundry.com 199 Jefferson Dr, Menlo Park, CA 94025 (650) 326-2656

- Incubator for medical device companies
- Takes companies through their natural lifecycles, including seed, venture/corporate financing, IPO, and acquisition
- Connects entrepreneurs with investors, clinicians, and employees

#### The Band of Angels

www.bandangels.com

535 Middlefield Rd, Suite 190, Menlo Park, CA 94025

- Primarily focused on funding seed-stage high technology companies
- Provides mentoring opportunities for young companies.

## Plug and Play Tech Center

www.plugandplaytechcenter.com

Sunnyvale Campus

440 N. Wolfe Rd, Sunnyvale, CA 94085

#### Redwood City Campus

370 Convention Way, Redwood City, CA 94063

#### Palo Alto Campus

530 University Ave, Palo Alto, CA 94301

- Business accelerator specializing in tech startups
- Access to financial and human capital, legal, business planning, and finding strategic partnerships
- Rentable, professional event space for up to 500 people
- Flexible terms on full-service space

#### The Angel's Forum (TAF)

www.angelsforum.com

P.O. Box 1605, Los Altos, CA 94023 (650) 857-0700

- Focus on seed and early stage life science, technology, and consumer product companies within 50 miles of their office
- Offers investments, mentoring, and advice for the natural life cycle of a company

#### MandelMed BioScience Laboratories

www.biosciencelaboratories.com 665 3rd St, Suite 250, San Francisco, CA 94107 (415) 495-5570

- Business incubator that offers plug and play operations for early-stage and start-up biotechnology companies
- 5000 square foot facility provides shared laboratory space, equipment, and management

#### **TechShop**

www.techshop.ws

Peninsula Location (Company Headquarters)

120 Independence Drive, Menlo Park, CA 94025 (650) 521-9027

San Francisco Location

926 Howard Street, San Francisco, CA 94103 (415) 263-9161

Silicon Valley Location

300 South 2nd Street, San Jose, CA 95113 (408) 916-4144

- Membership-based workshop facility that gives access to tools, equipment, and instruction
- Community of creative and supportive members
- Series of classes and events to assist in learning more about building products





## **EXPAND YOUR TALENT BASE**



## **Business and Training Services**

#### **PeninsulaWorks**

#### www.peninsulaworks.org

- 271 92nd St 1200 O'Brien Dr
- Daly City, CA 94015 Menlo Park, CA 94025
- (650) 301-8440 650-330-6429
- Recruitment and Hiring Assistance
- Job postings
- Candidate searches
- Applicant screening
- Skills assessment
- Access to well-qualified candidates
- Training Services
- On the Job Training (OJT)
  - Wage support for hiring and training new workers
- Upgraded Skills Training
  - Designed to assist small businesses in maintaining their competitiveness by upgrading the skills of their workers
- Customized Training
  - Training developed to meet the needs of in-demand sectors, growing sectors:
    - Professional Services professionalservcssec@smcgov.org
    - Information Technology/Mobile Apps infotechsec@smcgov.org
    - Manufacturing manufacturingsec@smcgov.org
    - Healthcare healthcaresec@smcgov.org
    - Financial Services financialservssec@smcgov.org
    - Retail retailsec@smcgov.org
    - Transportation/Utilities transportutilitiessec@smcgov.org
    - Accommodations/Food accommodationsfoodsec@smcgov.org
    - Biotech sanmateobiotech@smcgov.org
    - Green greensec@smcgov.org

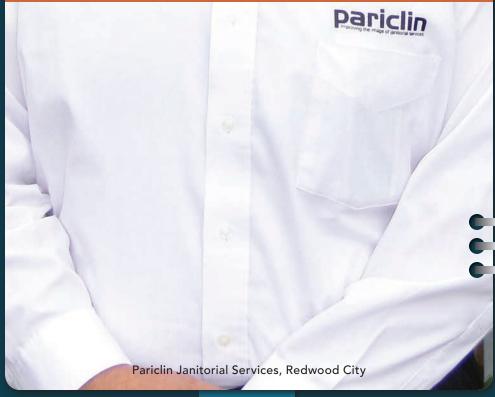
## **Employment Training Panel (ETP)**

http://www.etp.ca.gov

Financial support for customized worker training



## FIND ADVICE AND SUPPORT



### **Contacts For Advice**

#### **Chambers of Commerce**

#### **Atherton and Belmont**

http://www.belmontchamber.org 1059A Alameda de las Pulgas, Belmont, CA 94002 (650) 595-8696

#### **Brisbane**

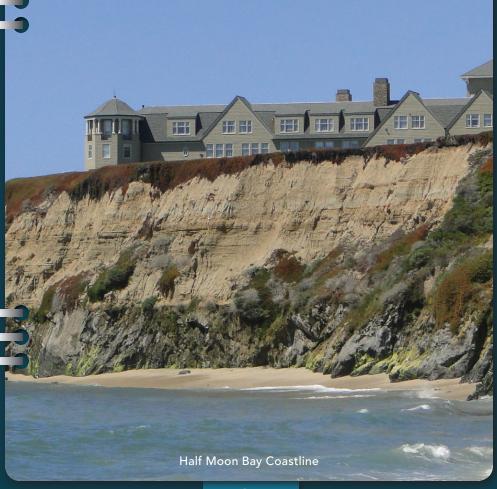
http://www.brisbanechamber.com 50 Park Place, Brisbane, CA 94005 (415) 467-7283

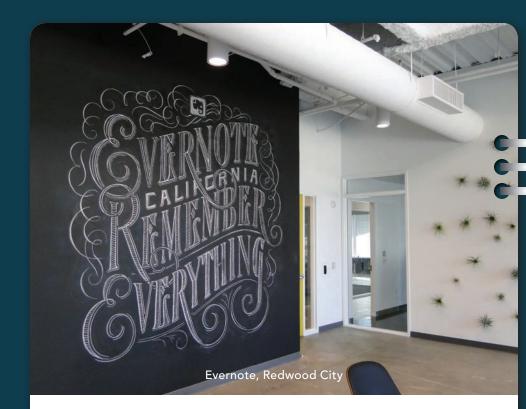
#### **Burlingame**

http://www.burlingamechamber.org 417 California Drive, Burlingame, CA 94010 (650) 344-1735

#### Colma and Daly City

http://www.dalycity-colmachamber.org 355 Gellert Boulevard, Suite 138, Daly City, CA 94015 (650) 755-3900





#### **Foster City**

http://www.fostercitychamber.com 1031 E. Hillsdale Blvd., Suite F, Foster City, CA 94404 (650) 573-7600

#### Half Moon Bay

http://www.halfmoonbaychamber.org 235 Main Street Half Moon Bay, CA 94019 (650) 726-8380

## Hillsborough and Menlo Park

http://www.menloparkchamber.com 1100 Merrill Street, Menlo Park, California 94025 (650) 325-2818

#### Millbrae

http://www.millbrae.com 50 Victoria Ave, Suite 103, Millbrae, CA 94030 (650) 697-7324

#### **Pacifica**

http://pacificachamber.com 225 Rockaway Beach Blvd. #1, Pacifica, CA 94044 (650) 355-4122

## Portola Valley and Redwood City

http://www.redwoodcitychamber.com 1450 Veterans Boulevard, Suite 125, Redwood City, CA 94063 (650) 364-1722

#### San Bruno

http://www.sanbrunochamber.com 618 San Mateo Avenue, San Bruno, CA 94066 (650) 588-0180

#### San Carlos

https://www.sancarloschamber.org 1500 Laurel Street, Suite B, San Carlos, CA 94070 (650) 593-1068

#### San Mateo

http://www.sanmateochamber.org 1700 South El Camino Real, Suite 108, San Mateo, CA 94402 (650) 401-2440

#### South San Francisco

http://www.ssfchamber.com 213 Linden Ave, South San Francisco, CA 94080 (650) 588-1911

### **Hispanic Chamber of Commerce**

http://smchcc.com 475 El Camino Real, Suite 100A, Millbrae, CA 94030 info@smchcc.com



#### **Government Agencies**

#### **Workforce Development San Mateo County**

workforce@smcgov.org

262 Harbor Blvd, Bldg A, Belmont, CA 94002 (650) 802-5197

- Business retention and expansion
- Layoff assistance
- Up-to-date business data
- Tax credit information

## San Mateo County Economic Development Association (SAMCEDA)

http://samceda.org

1301 Shoreway Road, Suite 150, Belmont, CA 94002 (650) 413-5600

- Member of the Bay Area Business Coalition.
- Access to valuable information regarding policy initiatives on multiple topics that directly impact how business is done.
- Up-to-date economic research for San Mateo County, the greater Bay Area and the State of California.
- Direct communication through SAMCEDA 2012

#### **Equal Employment Opportunity**

http://www.eeoc.gov

Links to a variety of EEO issues and training opportunities

#### **EEO Small Business Liaison**

**San Jose San Francisco** (408) 291-4236 (415) 625-5670

## U.S. Department of Labor

www.dol.gov

#### San Francisco Regional Office

90 7th Street, Suite 18-300, San Francisco, CA 94103-6719 (415) 625-7720

- Compliance Assistance
- Health plan information
- Funding opportunities
- Wage and work hours advice

#### Americans with Disabilities Act (ADA)

www.ada.gov

(800) 514-0301 (voice) (800) 514-0383 (TTY)

- ADA business regulations/enforcement
- Information/publications on making business ADA-compliant
- Tax credit/deduction information

#### **Internal Revenue Service**

www.irs.gov

450 Golden Gate Ave, 1st Floor, San Francisco, CA 94102 (415) 553-8990

#### Franchise Tax Board

www.ftb.ca.gov

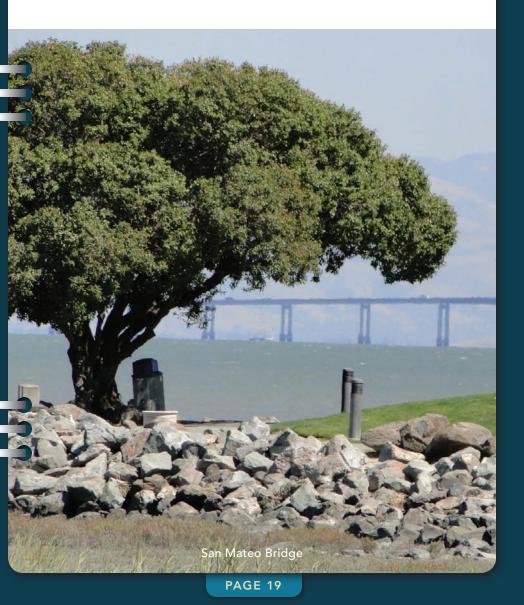
121 Spear St, Suite 400, San Francisco, CA 94105

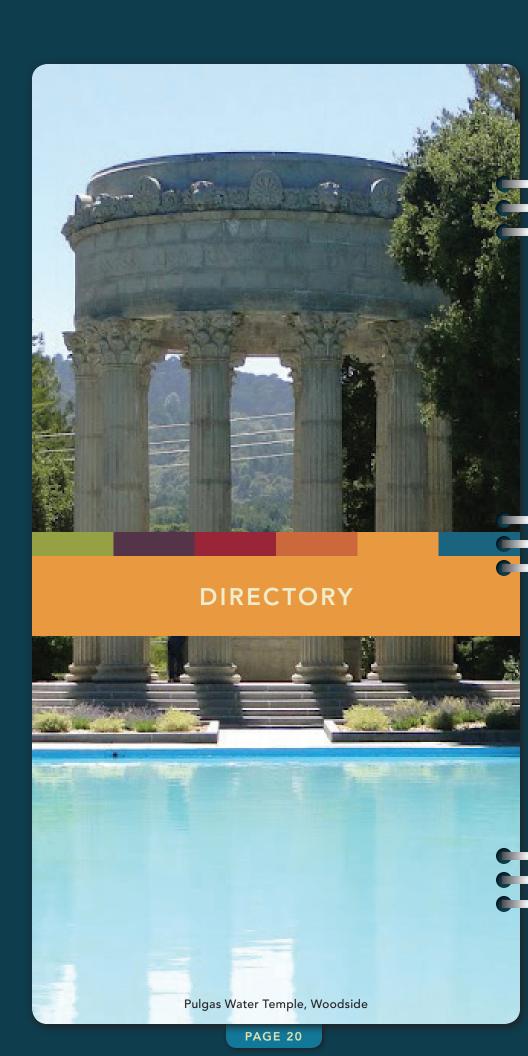
- Check estimated tax payments
- Create entity status letter
- Information on business e-file

#### **Employment Development Department**

http://www.edd.ca.gov

- Job postings
- Recruitment and hiring assistance
- Tax credit information
- Access to well-qualified candidates
- Training coordination with PeninsulaWorks





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For more information about this guide, please contact

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