



SANDRA SHEWRY  
Director

State of California—Health and Human Services Agency  
**Department of Health Care Services**



ARNOLD SCHWARZENEGGER  
Governor

As part of its mandate, the Department of Health Care Services (DHCS) administers a broad range of public and clinical health programs that provide health care services to Californians. DHCS services are administered through the following organizational areas:

- Administration
- Audits and Investigations
- Office of Civil Rights
- Office of Policy and Planning
- Office of HIPAA Compliance
- Legislative and Governmental Affairs
- Medical Care Services
- Medi-Cal Fraud Prevention Bureau
- Information Technology Services
- Office of Legal Services
- Office of Long Term Care
- Office of Public Affairs
- Office of Women's Health
- Primary and Rural Health
- Office of Multicultural Health

Due to the size of DHCS, we are decentralized so each program within the department creates their own bid packages and purchase orders. DHCS does not maintain a bidders list as the Department of General Services maintains a current and up-to-date listing of all certified small businesses as well as disabled veteran businesses. Each state agency is required to advertise in the California State Contracts Register (CSCR) on the Department of General Services website (<http://www.cscr.dgs.ca.gov/cscr/>). This website allows you to view all current bid opportunities available for DHCS as well as all other state agencies.

Below is a brief listing of the various types of services that may be required by DHCS at any given time:

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**BUSINESS SERVICES**

- Cabling Services Mail
- Moving Services
- On-Line Data Base Access
- Office Equipment Maintenance
- Building/Facility Maintenance/Repair
- Courier/Messenger Services
- Hearing Reporter/ Transcription
- Subpoena/Process Server Services

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**PROFESSIONAL PERSONAL AND CONSULTANT SERVICES**

- Credit Bureau Reports
- Revenue/Bad Debt Collection Services
- Background Investigation Services
- Media and Public Relations Services
- Accounting Support Services
- Medical Billing Clearinghouse
- Administrative Support Services
- Reorganization Change Management Services
- Health Care Options Research Study
- Workers Compensation Recovery Services
- Image Redaction Services